December 7, 2009

EST. 1980

Ms. Katrina Thornhill, President Harris County MUD 71 3200 S.W. Freeway, #2600 Houston, TX 77027

Dear Ms. Thornhill.

It is my sad duty to inform you that as of January 1st, 2010 West Harris County Emergency Medical Service will no longer be the 911 EMS provider for your service area. Effective at one minute after midnight December 31st, 2009 your new 911 EMS provider will be West I-10 Fire Department. The volunteers and employees at West Harris County Emergency Medical Service would like to thank you and the citizens of your area for your continued support over the last 29 years.

WHCEMS has provided nationally recognized 911 services to the communities in our service area for almost 3 decades. Our commitment to the 911 needs to the citizens of our communities is unparalleled. Our dedication to providing response times well under the national average and our very advanced medical protocols have allowed us to come to the aid of the citizens in our communities quickly and professionally. Our relationships with our local and regional Emergency Rooms as well as our relationship with Life Flight have served our communities well over the years.

Again, West Harris County Emergency Medical Service wishes to thank you and the citizens of your district for your confidence in us and for your support. It has been our pleasure to serve for the last 3 decades. If you have any questions you may reach me at 281.924.3178 or via email at malbea@whcems.org. You may also contact West I-10 Fire Department, Fire Chief James Dillon at 281-675-3639 or the members of Emergency Services District 48, attention: Coveler & Katz, P.C. at 713-984-8222.

Sincerely,

Marc J Albea, President West Harris County EMS

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